

UNST HEALTH CENTRE NEWSLETTER

“SERVING OUR COMMUNITY”

UNST HEALTH CENTRE UPDATE

Staffing

Sadly, Dr Naomi Reifenberg has now left the practice. She will be missed by all the staff and we wish her every success in whatever she decides to do in the future.



We are delighted to welcome Margaret Spence and Verona Shaw to the reception/ dispensing team. They are both bright and cheery additions to the staff, whose skills are an asset to the practice.

Isla Inkster and Claire Priest now job share the Practice Manager role. If you have any suggestions or complaints please feel free to get in touch with either of them.

As you may be aware we have been unable to attract a new GP to replace Dr Reifenberg. Dr Ramsay wants to continue working as the GP but return to the associate position.

Therefore, from the 1st August the practice will be taken over by the Shetland Health Board. We hope this will be a short term arrangement, until a new GP can be found. This should not result in any changes for our patients.



During this period we will have a number of locums working at the health centre. We appreciate your tolerance and patience at this time.

Donations

We have recently had a number of donations to the Unst Health Centre charitable account. We are extremely grateful for these and would like to thank the family and friends of Mr J.A. Sinclair and Mr S. Brown. Also Mr E. Burgess-Ray, Ms J. Burgess-Ray, Mr C. Hollis and Mr L. O'Neill.

We are hoping to purchase a new magnifying lamp for the Dr's consulting room and are looking into new chairs for the waiting room.



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Website:
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To contact the
District Nurse/Health
Visitor:
01957 711604

Opening Times:

Monday	9am - 4pm
Tuesday	9am - 4pm
Wednesday	9am - 1pm
Thursday	9am - 4pm
Friday	9am - 4pm
Saturday (2nd & 4th of the month by prior arrangement)	10.30am - 11.30am

HELP US HELP YOU



Privacy in Consulting Room

It has come to our attention that patients are concerned their consultations with the doctor can be overheard from the dispensary. This is not the case. To ensure this, we have installed a music speaker in the dispensary as background noise. We hope this reassures you.

Please Check In

You may think the staff have heard you enter the building but they may not. Recently there have been instances where patients have not been taken in by the medical staff despite being in the building for some time. Please check in with reception.



VISITORS TO UNST

We are happy to see patients who are not registered here who have an urgent medical problem. We can also provide medication if a visitor has run out but ask that they contact their surgery for a summary first. We have produced a leaflet about this, please feel free to ask reception for a copy.

PRESCRIPTIONS

Holiday Supply

If you are going away and will run out of medicine, so need a second months supply, we can provide this. However, please give plenty of notice to ensure we have time to get it in for you.



Hospital Prescription

If you get a prescription after a hospital appointment please take it to a chemist in Lerwick, Scalloway or Brae. We may not stock it and it will take time for it to arrive.

EMERGENCY CONTACT NUMBERS



When the surgery is closed you will hear a recorded message informing you of the number for the on-call doctor at home. The duty doctor is on call 24 hours a day, 7 days a week, and would appreciate not being disturbed unnecessarily. If you need a nurse, telephone 711604.

If you have a dental problem, phone NHS24 on 111. They will arrange for a dentist to give you advice or to see you, and – if necessary – will contact the GP to provide you with medication.